



Volleytech Volleyball Club Concerns & Conflict Policy

To foster a positive and well-organized environment, Volleytech Volleyball Club has established clear expectations for athletes, parents, and coaches. These guidelines are designed to support smooth operations and ensure every athlete enjoys a rewarding experience throughout the season. By outlining our values and communication practices upfront, we aim to minimize misunderstandings and promote a respectful, collaborative atmosphere.

- Open and respectful communication within the team is key to our success. Any concerns from parents or coaches should be addressed directly within the team setting. Whenever possible, athletes should be present during these discussions to help clarify perspectives and ensure transparency.
- After any incident or concern arises, we ask that individuals wait a minimum of 24 hours before initiating a conversation with a coach or parent. Meetings should be scheduled outside of regular practices or games, and email is the preferred method for arranging these discussions.
- Anyone requesting a meeting—whether a parent or coach—should come prepared with clearly written concerns. This helps maintain objectivity and ensures the conversation remains focused and productive.

If, after discussion with the coach or parent, concerns or questions remain please contact office.volleytech@gmail.com to investigate further with the coach and board members. In extenuating circumstances, where a family does not feel comfortable approaching the coach of the team, please email office.volleytech@gmail.com so the appropriate board member/members can be contacted.

Club & Volleyball Organizations Violations

If a situation arises that involves a serious breach of Volleyball BC's or Volleytech's Code of Conduct—such as abuse, harassment, or other misconduct—please report it immediately by emailing office.volleytech@gmail.com.

- Include a thorough account of the incident, specifying the date, time, and individuals involved.
- The Volleytech Board will initiate a formal review and investigation of the matter.
- Depending on the outcome, the Board may impose disciplinary actions, which could include removal of inappropriate content, temporary suspension, or permanent dismissal of the individual involved.

Additional information or reporting complaints and the process followed can be found at

<https://volleyballbc.org/report-a-complaint/>